



- Ingenico DESK/2600 & DESK/3200
- Ingenico MOVE/2500 & MOVE/2600

IRIS – INSTANT PAYMENTS, SIMPLE AND FAST

INSTRUCTIONS FOR ACTIVATION AND USE OF IRIS

FOR INGENICO TETRA DESK & MOVE TERMINALS

Introduction

The IRIS service brings a new, instant way of paying through the EFT POS terminals of professionals. Transactions are carried out at a minimum of time, with complete security and transparency, taking advantage of the interconnection of the terminals with the ERP or cash register systems of the companies. The customer does not need a card - the payment is made directly from their bank account through the mobile banking app, simply by scanning the QR Code displayed on the POS.

The process is simple and friendly: the client selects “Payment via IRIS”, approves the transaction from their mobile phone and the amount is transferred instantly to the merchant’s account. Within a few seconds, the POS is automatically informed of the successful completion and prints or electronically sends the receipt, thus completing a fast, secure and wcompletely modern payment experience.

The following sections present in detail the steps followed to make a payment, through IRIS, as well as instructions for the configuration and proper use of POS terminals.

Types of terminals

The two major Ingenico terminal families included in the first implementation are Tetra and Telium. This guide lists the settings for the Tetra type terminals: Desk xxx and Move xxx.






Part 1: Checking S/W Version & Upgrading Terminal Version

Step 1: Check S/W Version



- Check if the word IRIS appears on the terminal screen, as shown in the image above.
- If the option does not appear, proceed to Step 2: Upgrade S/W Version, alternatively, follow the instructions below to proceed with the execution of a transaction with IRIS.

Step 2: Upgrade S/W Version

1. Press the left button  → Update Parameters
2. Press the left button  → Support → Upgrade
3. Press the left button  → Update Parameters

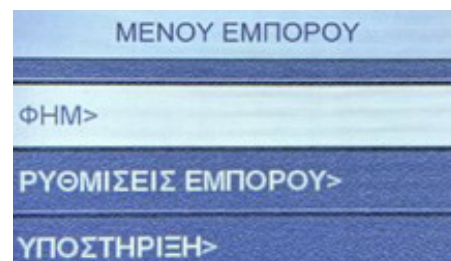
To check that the S/W Version has been successfully upgraded to Terminal:

- Check if the word IRIS appears on the terminal screen. If the option appears, proceed to **“Step 3: Verification / Tax Identification Registration”**

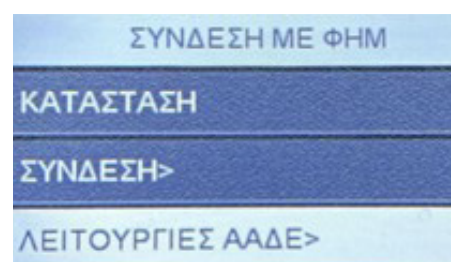
Step 3: Verification / Tax Identification Registration

The next step for the use of IRIS, if the terminal is already interconnected, includes the confirmation of the registration of the merchant's VAT number in the terminal. To achieve this, follow the steps below:

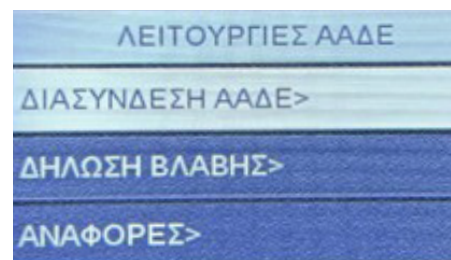
1. From the MERCHANT MENU, select the "FIM" submenu and press the green button.



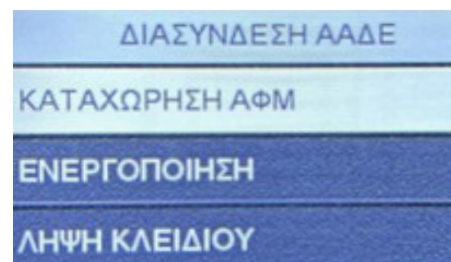
2. In the "CONNECT TO FIM" submenu that appears, select "AADE FUNCTIONS" and press the green button.



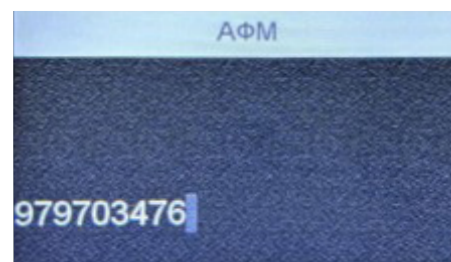
3. In the "AADE FUNCTIONS" submenu, select "AADE CONNECTION" and press the green button.



4. In the "AADE CONNECTION" submenu, select "TAX REGISTRATION NUMBER" and press the green button.



5. Enter the nine-digit VAT number of the merchant, as it appears in the system and press the green button.



6. In terminals that are not interconnected with a cash register / ERP system, we do not choose activation under the registration of the VAT number.

Part 2: Example of Use

Purchase

To make a purchase through IRIS, the following steps will need to be performed:

1. *Transaction initiation via FHM / ERP.*
2. *Tap the dot to complete the purchase via IRIS.*
3. *Scan the QR code displayed on the terminal's screen, through the banking app.*
4. *The customer opens their banking application and selects the payment option "IRIS Payments" or "Pay by QR". Scans the QR code displayed on the terminal screen.*
5. *The merchant receipt and customer receipt are then printed.*
6. *The purchase has been completed.*



Purchase in case of cash register system or ERP malfunction

In order to make a purchase through IRIS in case there is a failure in the cash register system or ERP (and the terminal works autonomously, offline with the other systems), the following steps must be followed:

1. *Press the right button to enter the "TRANSACTION MENU".*



2. Select “IRIS”.



3. Select “NEW PAYMENT”.



4. Enter the amount and press the green button.



5. Scan the QR code displayed on the terminal’s screen, through the banking app.



6. The customer opens their banking app and selects the “IRIS Payments” or “Pay by QR” payment option. It scans the QR code displayed on the terminal’s screen.

7. The merchant receipt and customer receipt are then printed.



8. The purchase has been completed.